

Current Retail Pro® 8 Customer?

SEE WHAT YOU GAIN WITH RETAIL PRO® 9

More than two decades of input and experience from global retailers drives the constant improvement in functionality and workflow for the Retail Pro® family of products. Retail Pro® 9 builds on top of the robust features of previous generations like Retail Pro® 8 and earlier. Here are samples of the features you will benefit from today by using Retail Pro® 9.

Customer Management



Customer profiles, statistics, and KPIs are now available directly within the customer module.



Binning and Scoring can be used to leverage the customer stats and KPIs allowing you to easily identify your top tier customers.



Customer Loyalty point details available within the customer record.



Virtually unlimited user-defined fields to allow further reporting and customer data management to suit your business and CRM needs.




Jane Doe

Removal of the 2-gigabyte file limitations for the customer database.


You can view customer purchase history across "Mains", or subsidiaries as they are referred to within Retail Pro® 9 from within the specific customer records rather than having to go to another module.




Inventory Management




Virtually unlimited number of SKUs you can manage within a single Main/Subsidiary.



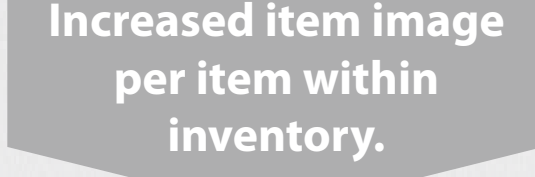
Ability to track lots within your inventory.



New Quick filter capabilities for easier item filtering and lookup.




Item Statistics and Profiles giving you valuable KPIs without the need to run complex reports.

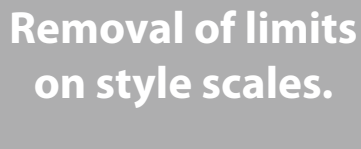


Increased item image per item within inventory.


Sub location management allows you to further identify where inventory is within a store – *also considered Aisle/Bin/Rack tracking.*



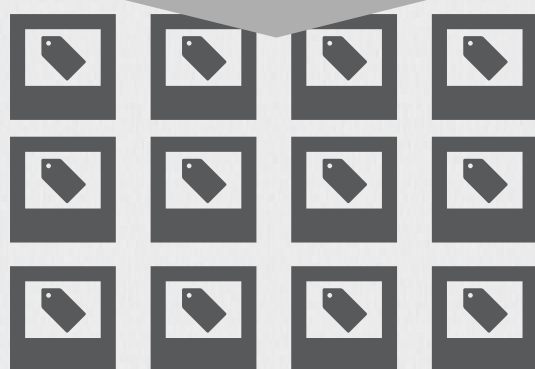
ReUse of UPCs within your inventory allowing you to reuse UPCs for items that are no longer manufactured or distributed




Removal of limits on style scales.




History for sales, receiving, transferring, ordering, and adjustments at the item level.




Point of Sale




Centralized Customer Lookup allows you to minimize the need to poll customers across all systems giving you the flexibility to look up customers locally first and then centrally as needed.




Centralized Returns allows you to look up transactions at a central server limiting the potential for fraudulent returns.



Multi-associate assignment for a single transaction or item by item on a transaction allowing multiple associate commission tracking.



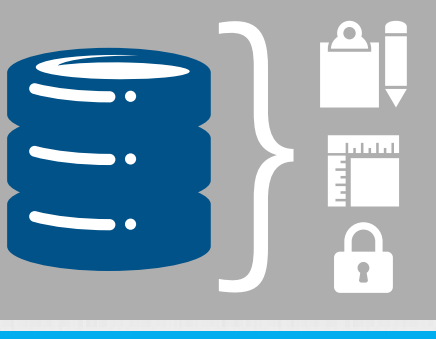
Centralized Payments allowing the centralized tracking and management of customer store credit and gift cards.




Customer loyalty module is now part available for Retail Pro® 9 that tracks loyalty points across subsidiaries.

Database Improvements

Relational database provides for improved scalability, reportability and, most importantly, improved data integrity over that of a flat file database.



Virtually unlimited number of customers and inventory SKUs you are able to maintain within a single database.



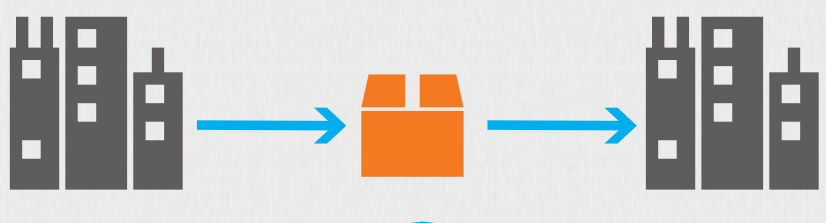
Virtually unlimited user-defined fields for both Customer and Inventory management.



Increased number of stores over that of the Retail Pro® 8 limits.

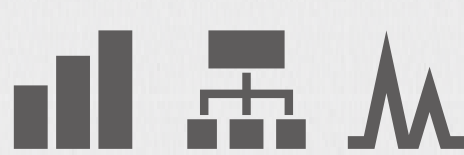
Purchasing & Receiving

Multi-subsidiary purchasing within a single purchase order.

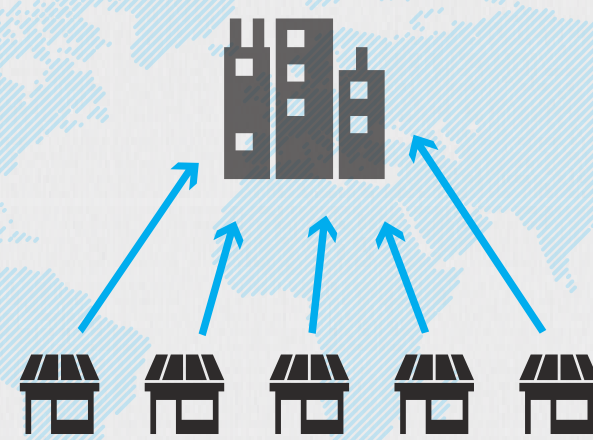


Replenishment and automated purchasing and transferring capabilities across subsidiaries.


Reporting




Our new reporting module leverages the power of Crystal Reports to take full advantage of the relational database within Retail Pro 9. This gives you the flexibility and capability to create virtually any report you need without the need to have custom work done by Retail Pro International or one of our development partners. Anyone with Crystal Reports Designer knowledge can modify our reports to suit their needs.




Multi-Brand Multi-Company Multi-Locale




Consolidation and viewing of multiple Mains/Subsidiaries from within one database.



Support for multiple languages in the user-interface and data storage (by subsidiaries).



Reporting across Mains/Subsidiaries from one database.



Support for multiple tax structures within one database (VAT, ICM, GST, US).